



Microsoft Minecraft: Education Edition Offer FAQ

What is the Minecraft: Education Edition offer?

Qualifying customers will receive a one-year subscription to Minecraft: Education Edition when they buy a new device with Windows 10 Pro or Windows 10 S pre-installed starting May 2, 2017. This offer will be redeemable starting July 1, 2017.

Is my customer eligible for the Minecraft: Education Edition offer?

Qualifying customers are **Qualified Education Users**, excluding any students, which purchase a Qualifying Device for use by a K-12 educational institution (or the international equivalent), during the Offer Period. Definitions of Qualified Education Users vary by geography and may change. Definitions can be found [here](#). Qualifying Device means a new device, with Windows 10 Pro or Windows 10 S pre-installed. You will be required to verify that you are a qualifying customer before you receive your subscription.

Are all Windows 10 devices eligible for this offer?

Qualifying customers are **Qualified Education Users**, excluding any students, which purchase a Qualifying Device for use by a K-12 educational institution (or the international equivalent), during the Offer Period. Definitions of Qualified Education Users vary by geography and may change. Definitions can be found [here](#). Qualifying Device means a new device, with Windows 10 Pro or Windows 10 S pre-installed. You will be required to verify that you are a qualifying customer before you receive your subscription.

How does my customer redeem the Minecraft: Education Edition offer?

This Minecraft: Education Edition offer will be redeemable starting July 1, 2017 and will be fulfilled by Microsoft. Customers can learn more about the offer [here](#) and sign up to receive email reminders for when the offer is redeemable and when it ends. Customers must submit a copy of their invoice as proof of the qualified device purchase, so it is important to save the invoice for the redemption process.

Redemption terms: Subscriptions cannot be redeemed before 00:01 Pacific Time on July 1, 2017 and must be redeemed on or before 23:59 Pacific Time on March 17, 2018. Microsoft reserves the right to reject any applications for redemptions made after this time. To redeem your subscription, go to <https://info.microsoft.com/Minecraft-Education-Edition-Signup.html> on or after 00:01 Pacific Time on July 1, 2017 and follow all steps indicated. You will need to upload copies of your paid invoice(s) for the Qualifying Devices purchased. Where the purchase of more than one Qualifying Device is shown on a paid invoice, qualifying customers must apply for redemptions in respect of all Qualifying Devices shown on such invoice simultaneously. Microsoft accepts no responsibility for lost or stolen invoices and reserves the right to reject applications for subscriptions where a paid invoice is not provided. Offer terms can change without notice at any time. Microsoft reserves the right to withdraw this offer at any time and to deny and/or disregard any applications for redemptions deemed in Microsoft's sole discretion to be false, fraudulent, or ineligible. This offer cannot be used in conjunction with any other offer or free trial.

How long does this Minecraft: Education Edition offer subscription last?

The Minecraft: Education Edition offer subscription will last one year once redeemed. It may take up to 10 days to process an application. Actual redemption and the start of the subscription will take place once processing has been completed.

Subscriptions can only be used in the countries listed [here](#). Microsoft may update this list at any time and accepts no liability for any updates made. Subscriptions must be assigned to a single tenancy at the point of redemption. Office 365 Education account and internet access required.

My customer recently bought new Windows 10 devices. Can they get the offer?

Qualified K-12 academic customers who purchase a new device with Windows 10 Pro or Windows 10 S pre-installed starting May 2, 2017 are eligible for the Minecraft: Education Edition offer. Terms and Conditions apply.

How can my customer get Minecraft: Education Edition to cover additional users?

Your customer can buy Minecraft: Education Edition by visiting <https://education.minecraft.net/get-started/> and entering their work email address. Additionally, School districts and municipalities with a Microsoft Enrollment for Education Solutions (EES) volume licensing agreement may add Minecraft: Education Edition to their agreement which will give them access across their organization. Schools interested in this option should contact their preferred education reseller for pricing.

Educators who are interested in a trial will have a limited number of free logins – 25 for teachers and 10 for students – before a paid license will be required to continue playing.

How does my Microsoft Volume Licensing customer get this offer?

All customers, whether new or existing Microsoft volume licensing customers, should follow the same process to redeem this offer.

In which countries can Minecraft: Education Edition subscriptions be used?

Minecraft: Education Edition subscriptions can only be used in the countries listed [here](#). Microsoft may update this list at any time and accepts no liability for any updates made.

Who is eligible to use Minecraft: Education Edition?

Any student or teacher with an Office 365 Education log-in.